

Patient PLEASE PRINT

First Name	Middle	Last
Date of Birth (YYYY / MM / DD) ____ / ____ / ____		Benefit Type: Extended Group Health Care
Name of Insurance Company		EXACT per Certificate Primary Member Name ____
____ Insured Member ____ Spouse ____ Child		Benefit Type: Extended Group Health Care ____
Secondary Coverage available ____ Yes ____ No		Patient Date of Birth (YYYY / MM / DD) ____ / ____ / ____
Are you here for an injury caused by an accident		____ Yes ____ No
Was this service prescribed or referred ? ____ Yes ____ No If Yes, Describe:		
Primary coverage Policy # (also referred to as Group or Contract # number)		
Primary coverage Certificate # (also referred to as Member / Identification # number) ____		
(*Canada Life Members only) Secondary coverage plan *Member Name		

Instructions: This form must be filled out when claims are submitted electronically by the provider on the patient's behalf.
Please retain this form in the patient's file for verification purposes for two years following closure of the patient file.

Disclaimer: Consent to collect and exchange personal information

Purpose

Personal information that we collect and disclose about you, and if applicable, is used by the insurer, and/or plan administrator of your group benefits plan, its affiliates and their service provider(s) for the purposes of assessing eligibility for your claims, underwriting, investigating, auditing and otherwise administering the group benefits plan, including the investigation of fraud and / or plan abuse and for internal data management and data analytical purposes.

Authorization and consent

I authorize my healthcare provider to collect, use and disclose personal information concerning any claims submitted on my behalf with the insurer and/or plan administrator and their service provider(s) for the above purposes.

I authorize such insurer and / or plan administrator and their service provider(s) to:

- ▶ use my personal information for the above purposes.
- ▶ exchange personal information with any individual or organization, including healthcare professionals, investigative agencies, insurers and reinsurers, and administrators of government benefits, or other benefits programs, other organizations, or service providers working with such insurer and/or plan administrator or any of the foregoing, when relevant for the above purposes.
- ▶ where applicable exchange personal information concerning any claims with any assignee of benefits payable and exchange personal information for the above purposes electronically or in any other manner.

____ I understand that personal information may be subject to disclosure to those authorized under applicable law.

____ I agree that a photocopy or electronic version of this authorization shall be as valid as the original, and may remain in effect for the continued administration of the group benefits plan.

In the event there is suspicion and/or evidence of fraud and/or plan abuse concerning any claims submitted, I acknowledge and agree that the insurer and/or plan administrator and their service provider(s) may use and disclose relevant personal information to any relevant organization including law enforcement bodies, regulatory bodies, government organizations, medical suppliers and other insurers, and where applicable my employer or benefit plan sponsor, for the purposes of investigation and prevention of fraud and/or benefit plan abuse. I understand that the submission of fraudulent claims is a criminal offence.

If there is an *under/overpayment, I authorize the recovery of the full amount of the *under/overpayment from any amount payable under the group benefits plan, and the exchange of personal information with other persons or organizations, including credit agencies and, where applicable, my benefit plan sponsor, for that purpose.

If the patient is a person other than myself, I confirm that the patient has given their consent to provide their personal information for the healthcare provider and the insurer and/or plan administrator and their service provider(s) to use and disclose their personal information as set out above.

I accept the terms and conditions

Benefit assignment form

I hereby assign benefits payable for the eligible claims to the healthcare provider responsible for submitting my claims electronically to the group benefits plan and I authorize the insurer/plan administrator to issue payment directly to such provider. In the event my claim(s) are declined by the insurer/plan administrator, I understand that I remain responsible for payment to the healthcare provider for any services rendered and/ or supplies provided.

I acknowledge and agree that the insurer/plan administrator is under no obligation to accept this benefit assignment form, that any benefit payment made in accordance with this benefit assignment form will discharge the insurer/plan administrator of its obligations with respect to that benefit payment, and that in the event the benefit payment is made to me, the insurer/plan administrator will also be discharged of its obligation with respect to that benefit payment.

I understand that this assignment will apply to all eligible claims submitted electronically by my healthcare provider and that I may revoke it at any time by providing written notice to the insurer/plan administrator.

If I am a spouse or dependent, I confirm that I am authorized by the plan member to execute an assignment of benefit payments to the healthcare provider.

Massage Therapy	_____ Treatment (1.xx.12.JJ)	\$
Direct Billing Set-Up (\$15 One-time)	_____ Assessment Consultation (2.ZZ.02)	\$
Covid-19 (Health, Safety, Sanitization)	_____ Miscellaneous (T5999)	\$

_____ **I accept the terms and conditions**

Date _____

Signature of plan member _____

All information contained herein is protected by privacy laws including the Personal Information Protection and Electronic Documents Act (PIPEDA) and all the corresponding provincial legislation. All users agree to protect the personal health information contained herein from unauthorized use, disclosure, loss, theft, or compromise in accordance with the above noted laws and with at least the same care employed to protect their own confidential information. Any unauthorized access, disclosure or use of this information is illegal.

*Non / Under Payment Credit Card Authorization Form

Please complete all fields. **In case Insurer does not pay provider as invoiced at time of service.** This authorization remain in effect until cancelled.

Card Type: _____ MasterCard _____ Visa _____ Amex Card # _____

Card Holder Name: (as shown on card) _____

Expiration Date: (mm/yy): _____ / _____ CVV: (back of card) _____

Cardholder Postal Code:

(from credit card billing address) _____

Signature of card holder